



CapWIN Mobile Client Version 2.4.1.21 Release Notes

10-27-25

CapWIN Mobile Client Release 2.4.1.21 is a **MANDATORY UPDATE** and contains an updated VPN certificate and supporting libraries. Version 2.4.1.21 is also fully compatible with MS Windows 11 Local Security Policy requiring “FIPS compliant algorithms for encryption.”

In addition, this update ensures compatibility with the Microsoft .Net 4.8 framework, which is designed to better accommodate a variety of screen resolutions and Windows Forms.

The upgrade to Version 2.4.1.21 will occur automatically on CapWIN startup. The update process should take less than one minute, and users will be presented with a dialogue box that denotes a successful update.

PLEASE NOTE: Since this is a mandatory update, any users who are currently experiencing errors communicating with the CapWIN Updates server on startup should immediately contact their Agency Administrator or the CapWIN Help Desk at hdesk@capwin.org. This update must be applied by November 1, 2025 to log into CapWIN.

******* KNOWN ISSUE *******

Some users that have very high screen display resolutions with text “Zoom” levels set above “100%” may experience some text displaying too large resulting in icons and windows not displaying properly. If you experience this issue, please follow the instructions below to correct the issue.

Adjusting the Resolution on the CapWIN client

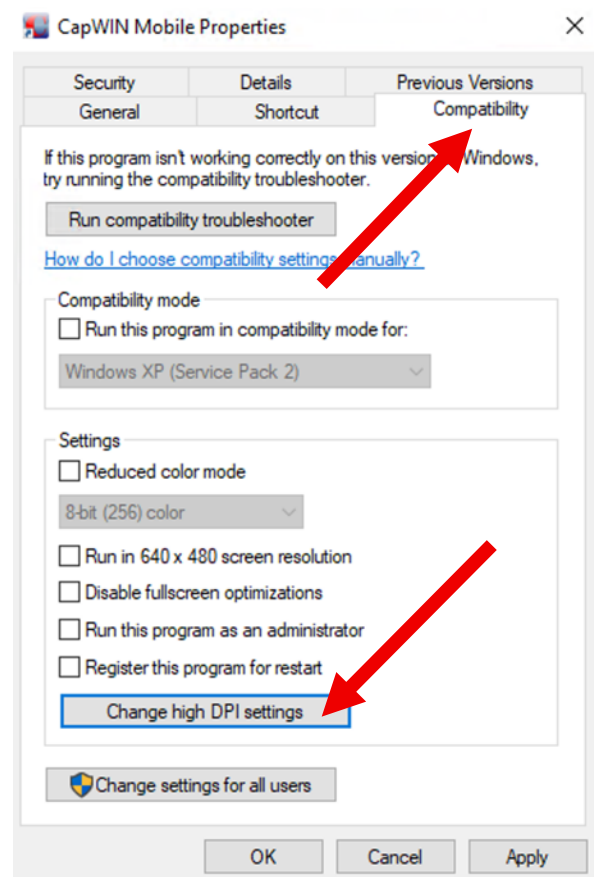
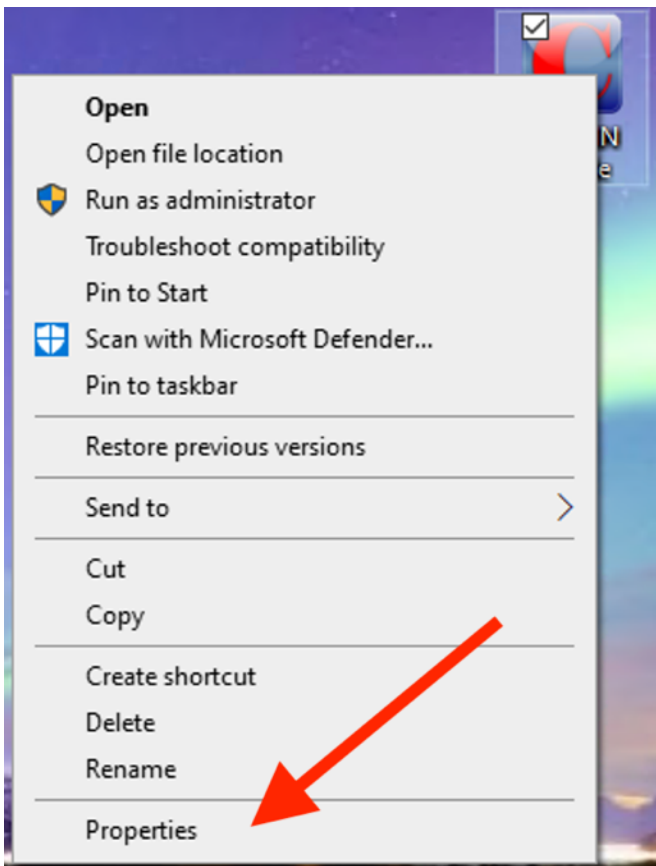
Please use the steps below if you are using a high-resolution display and high text “Zoom” level that result in CapWIN text displaying too large or incorrectly in the client.

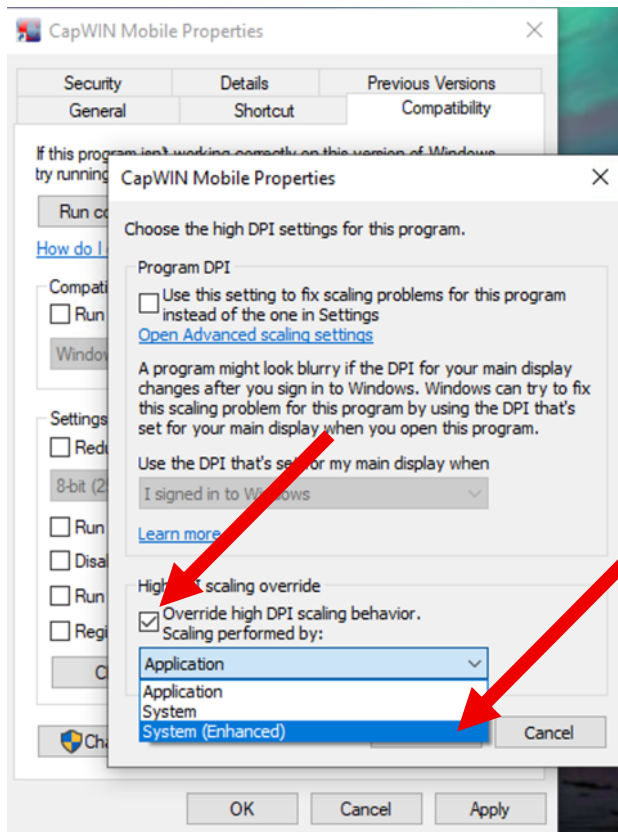
STEPS:

- Right click on the CapWIN Icon and select “Properties”
- On the “Compatibility” Tab, click “Change High DPI settings”
- Check the box called, “Override High DPI Scaling Behavior....”
- Select " System (Enhanced)" from the drop-down menu
- Click, “OK” then “Apply,” then “OK”
- Restart the CapWIN Client

DETAILS:

From your desktop, Right click on the shortcut for CapWIN Mobile and select “Properties” from the list. Select the “Compatibility” tab from the Properties Window and then click the button labeled “Change high DPI settings.”





Check the box “Override high DPI scaling behavior” and select “System (Enhanced)” from the drop-down menu

Hit “OK” and then “Apply.” Restart CapWIN Mobile for the changes to take effect.